

Cancellation and Refund Policies

Your satisfaction is our top priority. To ensure that you feel good about your decision, our refund and cancellation policies are as follows:

Cancellation Notice:

To cancel your account **we require a written notice** for our records to be sent to:

memberservices@jifu.com

Refund Policy:

You may cancel your membership and receive a full refund of your enrollment fee if within seven (7) days of the charge. Certain countries, states and provinces or locations allow for a larger amount of time which shall be honored by JIFU. For example, in parts of the Middle East, you are allowed to request a refund up to 14 days from the enrollment date. When canceling, you will retain access to your account for the remainder of the current paid month, but you will not be charged for the next month.

To receive a refund **we require a written notice** for our records to be sent to:

memberservices@jifu.com

Amounts will be refunded within ten (10) business days of the refund request. A written notice will be sent from JIFU Member Services when your request has been processed.

If you have questions our Member Services can be reached at **1-888-899-5438 Opt. 2**

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